

Directory of Rehabilitation Services

East of England



How to use this guide

Directory of Rehabilitation Services and On-going Care Providers

Please note, the East of England Trauma Network does not necessarily endorse or recommend any service listed in this Directory and no liability for the accuracy of information can be accepted – the quality of the information in the Directory is as provided by the services.

This Directory is not exhaustive and is correct (based on returns from services) as of January 2024.

Additional information will continue to be collected and any new services added to future editions.

Please note that the base of the service is not indicative of the area that the service covers – many have a wider catchment area.

Navigating the document

This document is organised by the **county** the service is located in, indicated by a colour tab on the side of the page.



The pages are **interactive** with buttons to go forward or back one page or return to the Contents page – here you can also click on the organisation name to go direct to their page. The Provider’s web and email addresses are also linked.

Each service provider’s page has **colour coding** across the top which identifies the specialist care that they provide at a quick glance, with further information in the ‘Main specialty’ box below it:

ADULT	AMPUTEE	DISABILITY	TRACH
PAEDIATRIC	BRAIN	SPINAL	

Some organisations have a **summary table** after their main content with a list of the facilities they provide and cater for under the headings: Funding, Staff skills and In-house equipment.

Updates or corrections can be reported to: trauma.east@nhs.net



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Bedfordshire



The Archer Unit

Bedfordshire ICB

www.bedfordshirehospitals.nhs.uk/wards/the-archer-unit

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Short-term rehabilitation for adult patients over 18 years of age with physical disabilities.

ADDRESS

John Bunyan House
Bedford Health Village
3 Kimbolton Road
Bedford
MK40 2NT

CONTACT

01234 730469

EMAIL

cristina.tardino@bedsst.nhs.uk

SERVICE LEADS

Grace Iwazi, Ward Manager
Sarah-Jane Nurris, Ward Matron

ORGANISATION TYPE

NHS

SERVICE TYPE

<6 week stay, 6–24 week stay

CATCHMENT AREA

Bedfordshire

REFERRAL PROCESS

Email, via external party

EXCLUSION CRITERIA

- Slow-stream rehabilitation
- Under 18

SERVICE OVERVIEW

- The Archer Unit is a 20-bed rehabilitation unit, providing 24-hour care for adult patients.
- Generally referred after hospital stay or via GP to prevent hospital stay.
- The Unit is staffed by a dedicated team of nurses, therapists and health care professionals working closely with local GPs and social care teams.
- All bays and wards are single sex with their own toilet facilities and there is a quiet room available for faith or spiritual needs or for confidential consultations.

Bedfordshire Neuro Therapy Services

Cambridgeshire Community Services NHS Trust

[www.cambscommunityservices.nhs.uk/Bedfordshire/brain-injury-neuro-rehab/acquired-brain-injury-service-\(abi\)](http://www.cambscommunityservices.nhs.uk/Bedfordshire/brain-injury-neuro-rehab/acquired-brain-injury-service-(abi))

ADULT

BRAIN

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury

Bedfordshire Neuro Therapy Services provide a range of pathways delivered by specialist inter-disciplinary teams comprising of physiotherapy, occupational therapy, speech & language therapy, psychology and assistant practitioners. The service supports specialist rehabilitation for adults whilst ensuring other health, psychological and social care needs are addressed.

ADDRESS

Bedfordshire Neuro Therapy Services
Kempston Clinic
Halsey Road
Kempston
Bedfordshire
MK42 8AU

Additional bases at The Poynt (Luton) and Shefford Health Centre

CONTACT

01234 310404

EMAIL

ccs.beds.abi@nhs.net OR
ccs.beds.adults.neuroesd@nhs.net

SERVICE LEAD

Helen Thomas, Clinical Manager

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks), 6–24 week stay

CATCHMENT AREA

All Bedfordshire, not including Luton

REFERRAL PROCESS

Phone, email or by GP

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- Clinical co-ordination of specialist in-patient rehabilitation for people with stroke, complex ABI and other neurological conditions if the person's needs cannot safely be met at home. Linking with BLMK ICB for commissioning functions and with community rehab pathways to effectively plan and co-ordinate discharge.
- Early supported discharge (ESD) for stroke – provision of up to 6 weeks of rehabilitation in the patient's home. Includes a small cohort of patients with higher levels of dependency (extended ESD service).
- Community rehabilitation – for patients in the community living with an acquired brain injury, longer term needs from stroke or other neurological condition. Episodes of rehabilitation are provided to support patient directed goals. The pathway supports engagement with other groups and services that may be beneficial for on-going recovery.
- 6-month review post stroke – providing stroke secondary prevention, stroke recovery & disability management. Onward referrals are made to support any unmet needs identified.

Bedfordshire Neuro Therapy Services (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding		•

ADULT

AMPUTEE

BRAIN

MAIN SPECIALTY

Adult, Amputee, Brain injury

Ongoing cognitive rehabilitation for adults over 18 following an acquired brain injury.

ADDRESS

Headway Bedford
Bedford Health Village
3 Kimbolton Road
Bedford
MK40 2NT

CONTACT

01234 310310

EMAIL

mail@headwaybedford.org.uk

SERVICE LEADS

Rebecca Brown
Chris Batten, CEO

ORGANISATION TYPE

Charity

SERVICE TYPE

Day Centre

CATCHMENT AREA

Bedfordshire

REFERRAL PROCESS

Health/social care professional

EXCLUSION CRITERIA

- Under 18
- Degenerative disease

SERVICE OVERVIEW

- The main service is at the centre, and clients have access to a wide range of activities: physiotherapy, speech & language therapy and occupational therapy on-site. Clients can attend cognitive sessions; these provide them with the chance to learn more about their brain injury, common affects and strategies they can use to make their everyday life easier. There are adapted kitchens on site as well as an IT suite so they can re-learn practical skills. There are leisure activities such as art and digital photography, and a visiting Mindfulness Tutor to help with wellbeing. Clients are allocated a rehabilitation co-ordinator who sets goals with them and can signpost to different organisations in the local area to address other needs.
- Headway Bedford also has a Community Brain Injury Advisor (CBIA) service. The CBIA meets with people in their own homes or out in the community and works with them on individually tailored, goal-focused programs to support them in achieving objectives such as finding appropriate social activities, accessing health and rehabilitation services, returning to work or finding volunteering opportunities. The CBIA can provide information and education about a brain injury and support by advising which aids, strategies and tools can make life easier after a brain injury.

Headway Bedford (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding		•
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Headway Luton

www.headwayluton.com

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Provide support for people and their families who have been affected by an acquired brain injury.

ADDRESS

49–53 Alma Street
Luton
Bedfordshire
LU1 2PL

CONTACT

01582 800242

EMAIL

enquiries@headwayluton.com

SERVICE LEADS

Claire Hawke, Community Support Manager
Grahame Atkins, CEO

ORGANISATION TYPE

Charity

SERVICE TYPE

Day Centre

CATCHMENT AREA

LU postcode

REFERRAL PROCESS

Phone, email, GP

EXCLUSION CRITERIA

- Only ABI since birth
- Under 18

SERVICE OVERVIEW

- Wide range of professional care and support for adults (aged 18+) with an acquired brain injury or other neurological condition (and their family and/or carers), who are living in the community.
- Day services at the centre in Luton and branch in Houghton Regis provide a diverse range of activities Monday to Friday.

Headway Luton (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding		•
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Manton Heights ABI Unit

www.mantonheightsabi.co.uk

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

A 12-bed neuro-rehabilitation service for adults aged 18 years and over with a brain injury and associated physical disability.

ADDRESS

Woodlands
off Manton Lane
Bedford
MK41 7LW

CONTACT

01234 213686

EMAIL

manager.abi@rchcarehomes.co.uk

SERVICE LEAD

Jordan Lee Davidson, Unit Manager

ORGANISATION TYPE

Private

SERVICE TYPE

Respite, minimum 6 weeks

CATCHMENT AREA

Bedfordshire, Luton, Milton Keynes

REFERRAL PROCESS

Referral via CCG

EXCLUSION CRITERIA

- Under 18
- Needing nursing care

SERVICE OVERVIEW

- Goals are set during the first few days of admission to help the therapy team tailor the rehabilitation to what the patient needs to specifically work on. The MDT consists of clinical psychologist, physiotherapist, occupational therapist, speech & language therapist and psychology assistant. Medical cover is provided by the local GP practice and district nursing visits are available if required.
- All rooms have en-suite facilities.
- Four rooms with ceiling tracking hoists.
- Physiotherapy suite.
- Occupational therapy area with a fully equipped daily skills kitchen (ADL).
- Activity suite including tablets and gaming facilities for therapy purposes.
- The Unit also has two self-contained bungalows used as a step-down service. The stay of the patient at the bungalows depends on their progression and social situation at home. This will be decided upon at admission and discussion with the ABI teams.

Manton Heights ABI Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction		•
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table		•
Standing frame	•	
Wheelchairs	•	
Shower trolley		•
Piped oxygen		•
Cylinder oxygen		•
Piped suction		•
Suction machine		•
Defibrillator		•

Park House, Bedford

www.activecaregroup.co.uk/location/park-house

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Brain injury and neurological rehabilitation for adults aged 18 years and over.

ADDRESS

Park House
28 St Andrew's Road
Bedford
MK40 2LW

CONTACT

01234 261993

EMAIL

referrals@activecaregroup.co.uk

SERVICE LEAD

Naomi Amoni, Service Manager

ORGANISATION TYPE

Charity

SERVICE TYPE

Stroke Pathway, Short stay (<6 weeks), 6–24 week stay, long-term stay/other inpatient = 2

CATCHMENT AREA

Bedfordshire

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Unable/unwilling to participate in therapy

SERVICE OVERVIEW

- Park House is a neurological rehabilitation service providing accommodation for 14 adult residents. The team at Park House work together to develop person-centred, evidence-based rehabilitation care plans that aim to maximise the individual's independence and recovery. The service is all wheelchair accessible and includes a wheelchair-accessible lift, training kitchen and garden.
- The team aim to build on our residents' progress and provide them with key life skills, with each resident having access to an interdisciplinary care team consisting of a rehabilitation medicine consultant, physiotherapists, speech & language therapists and occupational therapists, as required.
- There is a therapy gym and a training kitchen to support rehabilitation. The service is located very close to Bedford Park, which residents can be supported to access. Located near the town centre, Park House offers residents easy access to local amenities, occupational and education resources, as well as social and leisure activities.

Park House, Bedford (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling		•
Requiring suction		•
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia	•	
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym		•
Hydrotherapy pool		•
Transitional flat	•	
Tilt table		•
Standing frame	•	
Wheelchairs	•	
Shower trolley		•
Piped oxygen		•
Cylinder oxygen		•
Piped suction		•
Suction machine		•
Defibrillator		•

Road Victims Trust

www.rvtrust.org.uk

ADULT

PAEDIATRIC

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Paediatric, Brain injury, Physical disability

Support for adults and children affected by fatal/life-changing road collisions. This support is either for the bereaved, those involved in the collision or witnesses.

ADDRESS

146 Bedford Road
Kempston
Bedford
MK42 8BH

CONTACT

01234 843345

EMAIL

enquiries@rvtrust.co.uk

SERVICE LEAD

Paul Cook, Chief Executive

ORGANISATION TYPE

Charity

SERVICE TYPE

Other/miscellaneous support

CATCHMENT AREA

Bedfordshire, Cambridgeshire, Hertfordshire, Norfolk, Suffolk

REFERRAL PROCESS

Website, Police referral

EXCLUSION CRITERIA

- None

SERVICE OVERVIEW

- Emotional and practical support following fatal or life changing road collisions (eg. resulting in a brain injury or a complex physical disability).
- Weekly free, confidential, emotional support either in-person at a suitable venue, or remotely by phone, or online via MS Teams.
- Support at inquests and court hearings is available.

Taymer Nursing Home

www.nhs.uk/services/care-provider/taymer-nursing-home/1-125711832

www.pressbeau.co.uk

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Rehabilitation for adults over 18 with physical disabilities.

ADDRESS

Barton Road
Silsoe
Bedfordshire
MK45 4QP

CONTACT

01525 861833

EMAIL

info@pressbeau.co.uk

SERVICE LEAD

None

ORGANISATION TYPE

Private with some beds in NHS use

SERVICE TYPE

Short stay (<6 weeks), 6–24 week stay

CATCHMENT AREA

East of England

REFERRAL PROCESS

Phone, email, website, external referral

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- For people with dementia.
- Caring for adults over 65.
- There are six beds commissioned by the NHS for rehabilitation where people can stay for up to six weeks. People receiving rehabilitation care have access to physiotherapy and occupational therapy provided by staff from the NHS as part of an assessment process.

The Knolls Care Centre

Bedfordshire ICB

www.knollscarecentre.co.uk

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Rehabilitation for adults over 18 with neurological conditions, physical disabilities and acquired brain injuries.

ADDRESS

Plantation Road
Leighton Buzzard
Bedfordshire
LU7 3JE

CONTACT

01525 380600

EMAIL

dawn.bishopp@ehguk.com

SERVICE LEAD

Cheryl Pratt

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone (0345 6024064)

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- The Rehabilitation Unit provides 12 beds. It benefits from a large therapy room adjacent to the unit.

Cambridgeshire



Askham Village – Askham Court

www.askhamvillagecommunity.com/askham-court

ADULT	AMPUTEE	BRAIN	DISABILITY	SPINAL	TRACH
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MAIN SPECIALTY

Adult, Amputee, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Neurological rehabilitation (including brain and spinal cord injury) for adults 18 years of age and over. ABI and Spinal cord injury specialism.

ADDRESS

13 Benwick Road
Doddington
Cambridgeshire
PE15 0TX

EMAIL

info@askhamvillagecommunity.com
manu.mager@askhamvillagecommunity.com
mavrick.levielle@askhamvillagecommunity.com

CONTACT

01354 740269

SERVICE LEAD

Manu Mager, Service manager

ORGANISATION TYPE

Private

SERVICE TYPE

6–24 week stay, long-term stay/other inpatient, community services

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- 14-bed unit designed specifically for patients seeking rehabilitation to assist them to manage living as independently as possible.
- All rooms are en-suite, with overhead tracking and independent access.
- The service supports patients who present with highly complex physical disability needs and/or complex cognitive and behavioural needs. The service provides a range of therapies on-site including physiotherapists, occupational therapists, speech & language therapy, hydrotherapy, psychology and medical support alongside our daily activities, nursing, and care services.
- The multi-disciplinary team are supported and guided by consultants in rehabilitation medicine. Askham Court is one of the few units in East Anglia which integrates robotic-led rehabilitation into person-centred bespoke services.
- Askham Court is equipped and staffed to work with patients whose primary needs are complex, including tracheostomy/ventilation, complex spasticity, prolonged disorders of consciousness, and who require specialist medical and complex therapy interventions.
- Patients whose primary needs are for moderately severe cognitive and behavioural management, which may include behaviours that present moderate risk, those requiring close monitoring and part time 1:1 supervision who present with neuropsychiatric issues and require the design and delivery of structured rehabilitation programmes.

Askham Village – Askham Court (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation	•	
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Askham Village – Askham Grove

www.askhamvillagecommunity.com/askham-grove

ADULT	AMPUTEE	BRAIN	DISABILITY	SPINAL	TRACH
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MAIN SPECIALTY

Adult, Amputee, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Neurological care & rehabilitation for adults 18 years of age and over. ABI specialism.

ADDRESS

13 Benwick Road
Doddington
Cambridgeshire
PE15 0TX

EMAIL

info@askhamvillagecommunity.com
manu.mager@askhamvillagecommunity.com
mavrick.leville@askhamvillagecommunity.com

CONTACT

01354 740269

SERVICE LEAD

Manu Mager, Service Manager

ORGANISATION TYPE

Private

SERVICE TYPE

6–24 week stay, community services

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- Askham Grove is a purpose built 24-bed unit that also has four transitional flats. The service is for younger adults with neurological rehabilitation needs due to a brain injury or spinal cord injury resulting in physical disabilities or cognitive/behavioural needs – rehabilitation can be both intense goal-focused and slow-stream maintenance.
- The Unit provides fixed term rehabilitation programmes as well as bespoke packages for people with long-term neurological conditions who seek to maintain as much function as possible as their condition evolves.
- The multi-disciplinary team includes physiotherapists, occupational therapists, speech & language therapy, hydrotherapy, psychology, neuropsychology and medical support alongside nursing, and care services. The team are supported and guided by consultants in rehabilitation medicine. Askham Place is one of the few units in East Anglia which integrates robotic-led rehabilitation into person-centred bespoke services.
- Outpatient services are also offered. If the goal is to remain at home whilst receiving rehabilitation therapy, support will be provided to ensure this is possible.

Askham Village – Askham Grove (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation	•	
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Askham Village – Askham Place

www.askhamvillagecommunity.com/askham-place

ADULT	AMPUTEE	BRAIN	DISABILITY	SPINAL	TRACH
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MAIN SPECIALTY

Adult, Amputee, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Neurological care & rehabilitation for adults 18 years of age and over. MS and Huntington's Disease specialism.

ADDRESS

13 Benwick Road
Doddington
Cambridgeshire
PE15 0TX

EMAIL

info@askhamvillagecommunity.com
manu.mager@askhamvillagecommunity.com
mavrick.leville@askhamvillagecommunity.com

CONTACT

01354 740269

SERVICE LEAD

Manu Mager, Service Manager

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- Askham Place is a purpose built 16-bed unit for younger adults with long-term neurological conditions causing physical disability, who seek to maintain as much function as possible as their condition evolves.
- All rooms are en-suite with overhead tracking to assist with mobility.
- The Unit is equipped and staffed to meet the needs of patients whose primary requirements are for highly complex physical care, including tracheostomy/ventilation, complex spasticity, prolonged disorders of consciousness, and/or moderately severe cognitive and behavioural management arising from a traumatic brain injury. These include behaviours that present moderate risk, those requiring close monitoring and part time 1:1 supervision.
- The multi-disciplinary team includes physiotherapists, occupational therapists, speech & language therapy, hydrotherapy, psychology, neuropsychology and medical support alongside nursing, and care services. The team are supported and guided by consultants in rehabilitation medicine.
- Askham Place is one of the few units in East Anglia which integrates robotic-led rehabilitation into person-centred bespoke services. Outpatient services are also offered. If the goal is to remain at home whilst receiving rehabilitation therapy, support will be provided to ensure this is possible.

Askham Village – Askham Place (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation	•	
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Cambridge Centre for Paediatric Neuropsychological Rehabilitation

Cambridgeshire and Peterborough NHS Foundation Trust (CPFT)

www.cpft.nhs.uk/cambridge-centre-for-paediatric

PAEDIATRIC

BRAIN

MAIN SPECIALTY

Paediatric, Brain injury

Interdisciplinary assessment and rehabilitation for children up to the age of 19 with an acquired, non-progressive brain injury as a result of an accident, injury, illness or other condition.

ADDRESS

18d Trumpington Road
Cambridge
CB2 8AH

CONTACT

01223 465212

EMAIL

ccpnr.mail@nhs.net

SERVICE LEAD

Jemma Costello

ORGANISATION TYPE

NHS

SERVICE TYPE

Community

CATCHMENT AREA

Cambridge and Peterborough. East of England if funded by ICB from area.

REFERRAL PROCESS

Email, post

EXCLUSION CRITERIA

- Over 19
- Children under 2
- Congenital disorders
- Progressive/degenerative conditions

SERVICE OVERVIEW

- A community-based service provided across the East of England and beyond. The multi-disciplinary team includes a consultant paediatric neurologist, a consultant neuropsychiatrist, clinical psychologists, neuropsychologists, occupational therapists, a speech & language therapist and an educational psychologist.
- The service offers:
 - interdisciplinary neuropsychological assessment and context sensitive rehabilitation focusing on cognitive, physical, emotional, communication and social needs as well as life skills
 - liaison with school and the community, health and social care services, providing training packages focused on support of the child
 - recommendations for behavioural support and strategies for managing tasks or activities
 - supporting family adjustment and psycho-social wellbeing.

Cambridge Centre for Paediatric Neuropsychological Rehabilitation (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Cambridge Neuro-Physiotherapy

www.cambsneurophysio.com

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Community-based physiotherapy for adults with a neurological condition delivered in the client's home location.

ADDRESS

64 Barrons Way
Comberton
Cambridgeshire
CB23 7DR

CONTACT

01223 264992 / 07962 142656

EMAIL

will@cambsneurophysio.com

SERVICE LEAD

Will Winterbotham

ORGANISATION TYPE

Private

SERVICE TYPE

Home visit/outpatient community

CATCHMENT AREA

Cambridge, Peterborough, King's Lynn,
Norwich

REFERRAL PROCESS

Phone, email, via an external party

EXCLUSION CRITERIA

- Non-neuro conditions

SERVICE OVERVIEW

- Specialist physiotherapy for clients with acute and long-term neurological conditions including a brain injury, spinal cord injury, peripheral nerve injury and other neurological conditions causing physical disabilities.

Cambridge Neuro-Physiotherapy (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Cambridge Rehabilitation Unit (formerly Lord Bryon Ward)

Cambridgeshire & Peterborough NHS Foundation Trust

www.cpft.nhs.uk/service-detail/service/cambridge-rehabilitation-unit-67

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Short-term rehabilitation for adults aged 18 years and over with physical disabilities as a result of a brain injury, other trauma or those patients' post-surgery.

ADDRESS

Davison House
Brookfields Hospital
Mill Road
Cambridge
CB1 3DF

CONTACT

01223 219220

EMAIL

cpm-tr.cambridgerehabilitationunit@nhs.net

SERVICE LEAD

None

ORGANISATION TYPE

NHS

SERVICE TYPE

6–24 week stay

CATCHMENT AREA

Patients with a GP in Cambridgeshire

REFERRAL PROCESS

Via external party (generally Addenbrooke's or PCH and other hospitals)

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- The Cambridge Rehabilitation Unit (CRU), formerly the Lord Byron wards, is a 20-bed inpatient facility, providing rehabilitation, long-term condition treatment/management for patients with complex needs.
- The unit helps prevent unnecessary admissions to an acute hospital and supports people who are well enough to leave hospital but haven't recovered enough to return to where they live.
- Day-to-day medical cover is provided by local GPs and the medical team is complemented by a consultant geriatrician.
- The Unit's multi-disciplinary team assess patients to identify treatment goals and agree a provisional length of stay when they are admitted. These goals are then reviewed and progress charted each week. Discharge planning starts on admission so that complex issues are addressed. Patients and their families are encouraged to take an active part in planning and working together to achieve the best outcome possible. If necessary, referrals are made to other agencies or professionals to support patients when they are discharged.

Eagle Wood Neurological Care Centre – Cedar Unit

www.pjcare.co.uk/eagle-wood

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Cedar Unit is a 28-bed unit to support adult patients (aged 18 and up) with late stage or severe neurodegenerative conditions.

ADDRESS

Eagle Wood Bretton Way
Peterborough
Cambridgeshire
PE3 8AQ

CONTACT

01733 516300

EMAIL

enquiries@pjcare.co.uk

SERVICE LEAD

Donna Smith

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone: 01908 648198
email: pjcare.referrals@nhs.net

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Patients who are cared for on Cedar Unit will typically have more physical disability alongside requiring neurobehavioural support.
- The MDT focus on supporting the individuals to maintain their mobility, reducing medication and challenging behaviour.

* Information correct as of February 2023, no update received for February 2024

Eagle Wood Neurological Care Centre – Cedar Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Eagle Wood Neurological Care Centre – Chestnut Unit

www.pjcare.co.uk/eagle-wood

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Chestnut Unit is a 25-bed unit to support adult patients (aged 18 and over) with moderate to severe neurodegenerative conditions.

ADDRESS

Eagle Wood Bretton Way
Peterborough
Cambridgeshire
PE3 8AQ

CONTACT

01733 516300

EMAIL

enquiries@pjcare.co.uk

SERVICE LEAD

Donna Smith

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Patients who are cared for on Chestnut Unit will typically have more physical disability alongside requiring neurobehavioural support.
- The MDT focus on management of challenging behaviour.

* Information correct as of February 2023, no update received for February 2024

Eagle Wood Neurological Care Centre – Chestnut Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Eagle Wood Neurological Care Centre – Fosse Unit

www.pjcare.co.uk/eagle-wood

ADULT

BRAIN

SPINAL

TRACH

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury, Tracheostomy

Fosse Unit is a 17-bed complex care unit to support adult patients (aged 18 and up). The Unit supports patient with complex needs who require slow-stream rehabilitation.

ADDRESS

Eagle Wood Bretton Way
Peterborough
Cambridgeshire
PE3 8AQ

CONTACT

01733 516300

EMAIL

enquiries@pjcare.co.uk

SERVICE LEAD

Donna Smith

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Patients who are cared for on Fosse Unit may have had a brain injury or spinal cord injury. The Unit can care for patients who are in a minimally conscious state.
- Patients with a tracheostomy can also be cared for on this unit.
- The MDT focus is on managing physical health and providing slow-stream rehabilitation.

* Information correct as of February 2023, no update received for February 2024

Eagle Wood Neurological Care Centre – Fosse Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Eagle Wood Neurological Care Centre – Oak Unit

www.pjcare.co.uk/eagle-wood

ADULT

BRAIN

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury

Oak Unit is a 12-bed unit which provides neuro-rehabilitation to adult patients (aged 18 and over) who have had a brain or spinal cord injury or stroke. Oak Unit can also support people who have functional neurological disorder (FND) either through inpatient or day patient service.

ADDRESS

Eagle Wood Bretton Way
Peterborough
Cambridgeshire
PE3 8AQ

CONTACT

01733 516300

EMAIL

enquiries@pjcare.co.uk

SERVICE LEAD

Donna Smith

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Patients on Oak Unit will have the benefit of a full MDT to support their rehabilitation pathway: consultant neuropsychiatrist, consultant neuropsychologist, clinical neuropsychologist, physiotherapist, occupational therapist, speech & language therapist and dietician alongside nurses and carers.

* Information correct as of February 2023, no update received for February 2024

Eagle Wood Neurological Care Centre – Oak Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Eagle Wood Neurological Care Centre – Watling Unit

www.pjcare.co.uk/eagle-wood

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Watling Unit is a 23-bed unit for adult patients (aged 18 and over) with early onset neurodegenerative conditions, particularly specialising in Huntington's Disease, but also caring for those with Multiple Sclerosis, Parkinson's Disease, vascular dementia and Korsakoff's Disease.

ADDRESS

Eagle Wood Bretton Way
Peterborough
Cambridgeshire
PE3 8AQ

CONTACT

01733 516300

EMAIL

enquiries@pjcare.co.uk

SERVICE LEAD

Donna Smith

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Patients on Watling Unit will have high levels of independence and mobility, alongside the ability to socialise and have capacity for decision making.

* Information correct as of February 2023, no update received for February 2024

Eagle Wood Neurological Care Centre – Watling Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Eden View

Cambridgeshire & Peterborough NHS Foundation Trust

www.swantoncare.com/branch/location-eden-view

	ADULT	BRAIN	DISABILITY	SPINAL	TRACH
MAIN SPECIALTY	Adult, Brain injury, Physical disability, Spinal cord injury, Tracheostomy/ventilator care Adults aged 18 years and over with complex neurological conditions and associated physical disabilities. Those under 18 can also be accepted with CQC agreement.				
ADDRESS	High Street Bottisham Cambridgeshire CB25 9BB		CONTACT	01223 813620	
			EMAIL	Owen.booker@swantoncare.com	
			SERVICE LEAD	Owen Booker, Service Manager	
ORGANISATION TYPE	Private		SERVICE TYPE	Long-term stay/other inpatient	
CATCHMENT AREA	National		REFERRAL PROCESS	Commissioners, normally from high dependency units	
EXCLUSION CRITERIA	<ul style="list-style-type: none">Under 18				
SERVICE OVERVIEW	<ul style="list-style-type: none">10-bed unit providing nursing care for clients with a neurological condition including a brain injury, spinal cord injury or other neurological conditions resulting in complex physical disability.The service is able to care for patients with a tracheostomy and those requiring mechanical ventilation.An on-site physiotherapist works alongside the nursing and care team.				

Eden View (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation	•	
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen	•	
Cylinder oxygen	•	
Piped suction	•	
Suction machine	•	
Defibrillator	•	

Fen House – Brainkind

The Disabilities Trust

www.brainkind.org/services/fen-house

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Fen House provides assessment and continuing rehabilitation with specialist care and support for adults aged 18 and over with an acquired brain injury.

ADDRESS

Fen House
143 Lynn Road
Ely
Cambridgeshire
CB6 1SD

CONTACT

01353 667340

EMAIL

fenhouse@brainkind.org

SERVICE LEAD

Nick Denniston, Branch Manager

ORGANISATION TYPE

Charity

SERVICE TYPE

6–24 week stay, long-term stay/other inpatient

CATCHMENT AREA

East of England

REFERRAL PROCESS

Email, website, via external party

EXCLUSION CRITERIA

- Under 18
- Needing nursing care

SERVICE OVERVIEW

- Fen House is a 25-bed unit that provides a neuro-behavioural assessment and rehabilitation service for people with cognitive and/or physical disability and/or emotional symptoms following a brain injury.
- Symptoms managed include impaired social functioning, disinhibited behaviour and physical/verbal aggression.
- The service utilises a neuro-behavioural approach to enable clients to function as independently as possible and to participate in as many of their pre-injury roles and activities as possible.
- The multi-disciplinary team is supported and guided by a consultant psychologist. The team comprises physiotherapy, occupational therapy, speech & language therapy, clinical neuropsychology and rehabilitation support workers.

Fen House – Brainkind (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley		•
Piped oxygen		•
Cylinder oxygen		•
Piped suction		•
Suction machine		•
Defibrillator		•

Headway Cambridgeshire

www.headwaycp.org.uk

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Acquired and traumatic brain injury (ABI and TBI). Offering day centre and community outreach services across Cambridgeshire and Peterborough including information and advice services, horticultural therapy and access to an ABI counsellor.

ADDRESSES

The Salvation Army
Peterborough Citadel
1203 Bourges Boulevard
Peterborough
Cambridgeshire
PE1 2DU

Chesterton
Methodist Church
Green End Road
Chesterton
Cambridge
CB4 1RW

CONTACT

01223 576550

EMAIL

contact@headway.cp.org.uk

SERVICE LEAD

Sarah Green, CEO

ORGANISATION TYPE

Charity

SERVICE TYPE

Day centre, home visit/outpatient community

CATCHMENT AREA

Cambridgeshire and Peterborough

REFERRAL PROCESS

Email, website, via external party

EXCLUSION CRITERIA

- None

SERVICE OVERVIEW

- Headway Cambridgeshire provides a specialist service to people with a brain injury and the families/carers.
- Headway provides practical help, support, guidance, signposting, expertise, information and specialist services from the head office in Peterborough, the hub service in Chesterton, and in the local community.
- Hub services are delivered at both sites, which provides a social setting to take part in cognitive and communication sessions, adapted sports and exercise and social wellbeing sessions.
- Programmes of 6–8 weekly courses including: 'Resilience', focusing on developing strengths and support systems; 'Boost', a holistic wellbeing programme, focused on developing positive behaviours after a brain injury; and 'Managing Mood', an educational and solution-focused approach to mood after a brain injury.
- The desired outcomes for clients are personal progression, reablement, social inclusion and increased self-confidence and self-awareness.

Headway Cambridgeshire (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Integrated Neuro Rehabilitation and Stroke ESD Team

Cambridge and Peterborough NHS Foundation Trust

www.cpft.nhs.uk/service-detail/service

	ADULT	BRAIN	DISABILITY	SPINAL
MAIN SPECIALTY	Adult, Brain injury, Physical disability, Spinal cord injury			
	Community-based neurological rehabilitation for adults aged 18 years and over with stroke, traumatic and acquired brain injuries, spinal cord injury or other neurological condition resulting in physical disability. Ten community inpatient beds (not ringfenced) for stroke rehabilitation on the ESD stroke pathway (five in Cambridge and five in Peterborough).			
CAMBRIDGE CITY & SOUTH CAMBRIDGESHIRE	ELY & FENS	PETERBOROUGH		CONTACT
Davison House Brookfields Hospital 351 Mill Road Cambridge CB1 3DF cpm-tr.community@nhs.net neuroteam@nhs.net	Therapy Office Doddington Community Hospital Benwick Road Doddington PE15 0UG cpm-tr.fenland@nhs.net neurorehab@nhs.net	Peterborough Community Neuro Rehab Team City Care Centre Thorpe Road Peterborough PE3 6DB cpm-tr.peterborough@nhs.net neurorehab@nhs.net		0330 726 0077 for all localities Cambridge: option 5 Hunts: option 2 East Cambs & Fenland: option 3 Peterborough: option 4
HUNTINGDONSHIRE			EMAIL	
Hinchingbrooke Hospital PE29 6NT cpm-tr.community@nhs.net neurohunts@nhs.net			Deborah.fox@cpft.nhs.uk Natalie.sutton@cpft.nhs.uk David.Rose@cpft.nhs.uk	
STROKE ESD TEAM			SERVICE LEADS	
cpm-tr.cpftstrokeesd@nhs.net			Deborah Fox Natalie Sutton David Rose	
ORGANISATION TYPE			SERVICE TYPE	
Private			Home visit/outpatient community	
CATCHMENT AREA			REFERRAL PROCESS	
GP in Cambridgeshire			Via external party	
EXCLUSION CRITERIA				
<ul style="list-style-type: none"> • Under 18 • Medical instability • Primary diagnosis of functional disorder 				

SERVICE OVERVIEW

- Neuro-rehabilitation in the patient's location by a dedicated neuro team that includes neuro-physiotherapists, neuro-occupational therapists, and therapy assistants. There is also some input from clinical psychology for patients after a brain injury.
- Patients can be seen in dedicated gym space in Cambridge, Doddington, Ely, Wisbech, Huntingdon and Peterborough. The Community Speech & Language Therapy Team work alongside patients with these needs.
- The early supported discharge (ESD) service is for those who have had a stroke meeting ESD criteria and are transferred directly from the acute stroke units.
- The service provides up to six weeks rehabilitation, either in the home or in a community inpatient bed.
- The team is made up of a full multi-disciplinary team including stroke specialist nurses and therapy assistants.

* Information correct as of February 2023, no update received for February 2024

J2 Rapid Access Acute Rehabilitation (RAAR) and J2 Rehab

Cambridge University Hospitals NHS Foundation Trust

www.eotraumanetwork.nhs.uk/rehabilitation

ADULT	AMPUTEE	BRAIN	DISABILITY	SPINAL	TRACH
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MAIN SPECIALTY

Adult, Amputee, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

RAAR: Short stay (up to 28 days) inpatient neuro-rehabilitation for adults aged 16 and over.

J2 rehab: Level 2b inpatient neuro-rehabilitation for adults aged 16 and over.

ADDRESS

Addenbrooke's Hospital
Hills Road
Cambridge
CB2 0QQ

CONTACT

01223 349874

EMAIL

fanwar@nhs.net

SERVICE LEAD

Dr Fahim Anwar, Consultant in Rehabilitation

ORGANISATION TYPE

NHS

CATCHMENT AREA

East of England

SERVICE TYPE

<6 week stay, 6–24 week stay, long-term stay/other inpatient, home visit/outpatient community

EXCLUSION CRITERIA

- Under 16
- Drug and alcohol use
- Unable/unwilling to participate in therapy

REFERRAL PROCESS

Email, via external party
Generally internal referral from Addenbrooke's wards

SERVICE OVERVIEW

- A 10-bed facility offering inpatient neuro-rehabilitation after an acquired brain injury, spinal cord injury or complex physical disability, including traumatic amputation.
- J2 can accommodate patients with tracheostomies, and those patients in post-traumatic amnesia (PTA) and with challenging behaviours.
- Four beds are available for inpatient neuro-rehabilitation after an acquired brain injury, spinal cord injury or complex physical disability.
- The full MDT is led by a consultant in rehabilitation medicine and comprises nurses, rehab support workers, physiotherapy, occupational therapy, speech & language therapy, psychologists, neuropsychologists, dieticians and access to psychiatry/neuropsychiatry as needed.
- The service is able to care for patients with a tracheostomy.

J2 Rapid Access Acute Rehabilitation (RAAR) and J2 Rehab (continued)

FUNDING	YES	NO
NHS England funding	•	
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)		•
Private funding		•
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids	•	
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen	•	
Cylinder oxygen		•
Piped suction	•	
Suction machine	•	
Defibrillator	•	

Lewin Neuro Rehabilitation Unit

Cambridge University Hospitals NHS Foundation Trust

www.cuh.nhs.uk/our-services/lewin-stroke-and-rehabilitation-unit

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Level 2b in-patient neurorehabilitation for adults aged 16 and over.

ADDRESS

Addenbrooke's Hospital
Hills Road
Cambridge
CB2 0QQ

CONTACT

01223 217570

EMAIL

fanwar@nhs.net

SERVICE LEAD

Dr Fahim Anwar, Consultant in Rehabilitation

ORGANISATION TYPE

NHS

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

Cambridgeshire and Suffolk. Other areas of the East of England by individual ICB funding agreement

REFERRAL PROCESS

This service is only available currently for patients treated at Addenbrooke's Hospital – internal referrals from wards.

EXCLUSION CRITERIA

- Under 16
- Under Mental Health Section
- Unable/unwilling to participate in therapy
- Post-traumatic amnesia

SERVICE OVERVIEW

- Four beds for inpatient neuro-rehabilitation after an acquired brain injury, spinal cord injury or complex physical disability.
- The full MDT is led by a consultant in rehabilitation medicine and comprises nurses, rehab support workers, physiotherapy, occupational therapy, speech & language therapy, psychologists, neuropsychologist, dieticians and access to psychiatry/neuropsychiatry as needed.

* Information correct as of February 2023, no update received for February 2024

Lewin Neuro Rehabilitation Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)		•
Private funding		•
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids	•	
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool	•	
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen	•	
Cylinder oxygen		•
Piped suction	•	
Suction machine	•	
Defibrillator	•	

The Marbrook Centre – Eden Unit

www.marbrook.co.uk

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Outcome focused neuro-rehabilitation for adults aged 18 and over.

ADDRESS

The Marbrook Centre
Phoenix Park
Eaton Socon
St Neots
Cambridgeshire
PE19 8EP

CONTACT

01480 273273

EMAIL

marbrook.centre@nhs.net

SERVICE LEAD

Tracey Haddock, General Manager

ORGANISATION TYPE

Private (accepts NHS patients)

SERVICE TYPE

6–24 week stay

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, external party referral

EXCLUSION CRITERIA

- Unable to benefit from rehabilitation
- Present a significant risk of harm to themselves or others
- Under Mental Health Section

SERVICE OVERVIEW

- The Eden Unit is a 27-bed centre that offers rehabilitation in packages of 8–16 weeks for patients who have sustained a brain injury, spinal cord injury, stroke or onset of other neurological conditions resulting in physical disability.
- The multi-disciplinary team of nurses and carers, physiotherapists, occupational therapists, speech & language therapists, a psychologist and therapy support workers are supported and guided by a consultant in rehabilitation medicine. Input from the team is goal orientated and focused on achieving the client's optimum potential. Discharge home is the aim wherever possible.
- There is a transitional flat on site where clients and families can practice independent living skills.
- Hydrotherapy is accessed at a local facility.

The Marbrook Centre – Eden Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol		•
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen	•	
Cylinder oxygen	•	
Piped suction	•	
Suction machine	•	
Defibrillator	•	

Prime Physio – Specialist Neuro Therapy Centre

www.primephysio.co.uk

ADULT	BRAIN	DISABILITY	SPINAL
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MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury
Specialist therapy and rehabilitation centre for adults aged 16 years and over with neurological conditions resulting in physical disability.

ADDRESS

Church Barn
Old Farm Business Centre
Church Road
Toft
Cambridgeshire
CB23 2RF

CONTACT

01763 264135

EMAIL

info@primephysio.co.uk

SERVICE LEAD

Andrew Galbraith MCSP MLACP,
Physiotherapy

ORGANISATION TYPE

National

SERVICE TYPE

Other/misc support

CATCHMENT AREA

East of England

REFERRAL PROCESS

Via external party

EXCLUSION CRITERIA

- None

SERVICE OVERVIEW

- Physiotherapy and rehabilitation for the treatment and management of spinal cord injury, an acquired brain injury, stroke/MS/Parkinson’s and all other neurological conditions.
- Assessment and treatment with functional electrical stimulation.
- Specialist hand therapy for stroke and brain injury.
- UK Centre for Exo-Skeleton Technology (Ekso Bionics).

* Information correct as of September 2024

Prime Physio – Specialist Neuro Therapy Centre (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding	•	

St Neots Hospital

www.elysiumhealthcare.co.uk/location/st-neots-neurological-centre

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Rehabilitation and treatment for adults aged 18 and over who have a neurological or neuropsychiatric disorder and may also have a physical disability.

ADDRESS

Howitts Lane
Eynesbury
St Neots
Cambridgeshire
PE19 2JA

CONTACT

01480 210210

EMAIL

stneots@elysiumhealthcare.co.uk

SERVICE LEAD

None

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

From NHS services

EXCLUSION CRITERIA

- Under 18
- Challenging behaviour

SERVICE OVERVIEW

- St Neots Hospital focuses on physical, functional, cognitive, emotional and social needs. The team aim to maximise choice and autonomy for people with a wide range of neurological conditions, including those resulting from a brain injury and those with complex and progressive conditions, to unlock their potential and promote independence as much as possible.
- Some patients may have a comorbid mental health diagnosis. Patients may be detained under a section of the Mental Health Act or admitted informally.
- St Neots Hospital has 38 beds and comprises of four clinical areas: Willow, Maple, Rowan and Cherry.
- The multi-disciplinary team comprises nurses, physiotherapists, occupational therapists, speech & language therapists, psychologists, neuro-psychologists, psychiatrists and neuro-psychiatrists.

St Neots Hospital (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym		•
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Sunflowers Care Ltd

www.sunflowers-care.co.uk

PAEDIATRIC

BRAIN

DISABILITY

SPINAL

TRACH

MAIN SPECIALTY

Paediatric, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Care of children aged 0–19 with complex needs and physical disabilities resulting from brain injury, spinal cord injury or other neurological condition, including children with a tracheostomy or those needing long-term mechanical ventilation.

ADDRESS

Sunflowers
119 Histon Road
Cottenham
Cambridgeshire
CB24 8UQ

CONTACT

01954 252138

EMAIL

info@sunflowers-care.co.uk

SERVICE LEADS

Karen Higgins
karen@sunflowers-care.co.uk

Lucy Andrews
lucy@sunflowers-care.co.uk

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Email, Phone

EXCLUSION CRITERIA

- Over 19

SERVICE OVERVIEW

- Sunflowers is a 4-bed unit, which offers long-stay care.
- The multi-disciplinary team of physiotherapy, occupational therapy and speech & language therapy work alongside nurses and support workers, delivering individualised packages of care.

Sunflowers Care Ltd (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU		•
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation	•	
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs		•
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•

Essex



1 Sewardstone Close

www.enablecare.co.uk

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Provides slow stream rehabilitation for adults aged 18 to 65 years who have brain injury, or other neurological conditions resulting in physical disability.

ADDRESS

1 Sewardstone Close
Sewardstone Road
London
E4 7RG

CONTACT

020 3434 1085

EMAIL

marie.goodwin@carebase.co.uk

SERVICE LEAD

Marie Goodwin, Manager

ORGANISATION TYPE

Private

SERVICE TYPE

6–24 week stay, long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour
- Over 65

SERVICE OVERVIEW

- The Unit provides slow stream rehabilitation and maintenance placements.
- The Unit is able to accommodate patients requiring nursing care and those with tracheostomies.
- The interdisciplinary team consists of neuropsychology, neuropsychiatry, occupational therapy, speech & language therapy, physiotherapy, therapy assistants, lifestyle coach and fitness coach.

1 Sewardstone Close (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		
ICB funding for continuing health care		
Joint ICB and social services funding		
Social services funding		
Personal injury claim funded (has a case manager)		
Private funding		
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs		•
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen		•
Piped suction	•	
Suction machine	•	
Defibrillator		•

Beech Ward

SEPT

www.eput.nhs.uk/our-services/beeceh-ward-st-margaret-s-hospital

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Rehabilitation for adults over 18 years of age with an acquired brain injury as a result of a stroke or for other neurological condition resulting in physical disability.

ADDRESS

St Margaret's Hospital
The Plain
Epping
CM16 6TN

CONTACT

01279 827666

SERVICE LEAD

Anthony Brown

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks)

CATCHMENT AREA

National

REFERRAL PROCESS

External – from acute hospitals

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- Beech Ward is a specialist stroke and neurological rehabilitation ward, providing advice and support for people with neurological conditions and their carers.
- The care team is led by a consultant neurologist and medical team, and the MDT comprises speech and language therapists, physiotherapists, occupational therapists, nurses, psychologist, healthcare assistants, provide care. Input is also available from specialist nurses for Multiple Sclerosis and Parkinson's Disease.

Brain Injury Services Essex – Elm Park (Priory Group)

Cambridgeshire & Peterborough NHS Foundation Trust

www.priorygroup.com/nhs/locations/priory-elm-park-hospital

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Specialist neuro-rehabilitation provision for adult males aged 18 and over.

ADDRESS

Station Road
Ardleigh
Colchester
Essex
CO7 7RT

CONTACT

01206 231055

EMAIL

elmpark@priorygroup.com

SERVICE LEADS

Anu Jsoe, Hospital Director
Charlotte Molloy, Clinical Director

ORGANISATION TYPE

National

SERVICE TYPE

Locked hospital

CATCHMENT AREA

Bedfordshire

REFERRAL PROCESS

Phone, email, post

EXCLUSION CRITERIA

- Under 18
- Female
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- Brain Injury Services (BIS), Essex Elm Park is a specialist neurobehavioral rehabilitation service for men with an acquired or traumatic brain injury. Elm Park is a locked rehabilitation hospital for detained and informal patients.
- Rehabilitation programmes aim to reduce challenging behaviour and/or optimise functional skills including increased social engagement through the provision of on-site and community-based rehabilitation and a graded independence programme.
- Patients are supported to engage in rehabilitation of daily living skills in order to prepare for a successful and sustainable discharge home, to one of our step-down community rehabilitation houses for continued rehabilitation or to a long-term community placement.
- A full transdisciplinary team of consultant neuropsychiatry, consultant neuropsychology, occupational therapy, speech & language therapy, physiotherapy, social work and rehabilitation support workers support patients.
- Elm Park benefits from a full range of on-site facilities including a rehabilitation kitchen for activities of daily living, family room, gym equipment, activity room and extensive grounds.

Brain Injury Services Essex – Elm Park (Priory Group) (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Colchester Community Neuro Rehabilitation Team

Suffolk and North East Essex ICS

www.brainnav.info/service-provider/colchester-hospital-neuro-rehabilitation

	ADULT	BRAIN	DISABILITY	SPINAL
MAIN SPECIALTY	Adult, Brain injury, Physical disability, Spinal cord injury Neurological rehabilitation for adults over 16 years of age. Patients may have an acquired brain injury, a spinal cord injury or a neurological condition resulting in physical disability.			
ADDRESS	Colchester Hospital Turner Rd Colchester Essex CO4 5JL		CONTACT	01206 742469
			EMAIL	neurorehab@esneft.nhs.uk
			SERVICE LEAD	Joanna Flaherty
ORGANISATION TYPE	NHS		SERVICE TYPE	Community service
CATCHMENT AREA	North East Essex		REFERRAL PROCESS	Email
EXCLUSION CRITERIA	<ul style="list-style-type: none">• Under 16• Stroke• No formal neurological diagnosis			
SERVICE OVERVIEW	<ul style="list-style-type: none">• The community team consists of a neuro rehab specialist nurse, physiotherapists, occupational therapists, a neuropsychologist and rehabilitation support workers.• Inpatients may be seen in hospital by the nurse, otherwise patients are seen either at the Colchester Hospital as outpatients, where there is a dedicated gymnasium and hydrotherapy pool, or the team visit them in their own location (home or care home).			

Cumberlege Intermediate Care Centre

Essex Partnership University NHS Foundation Trust

www.eput.nhs.uk/our-services/cumberlege-intermediate-care-centre

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Short-term rehabilitation for adult patients over 18 years of age with physical disabilities.

ADDRESS

Rochford Hospital
Union Lane
Southend-on-Sea
Essex
SS4 1RB

CONTACT

01702 372066
Out of Hours: 07971 670224

EMAIL

karen.last@nhs.net

SERVICE LEAD

Karen Last, Ward Manager

ORGANISATION TYPE

NHS

SERVICE TYPE

Short-term stay/other inpatient

CATCHMENT AREA

Southend Borough Council geographical area

REFERRAL PROCESS

Phone, via external party

EXCLUSION CRITERIA

- Under 18

Referral enquires should be made via the Single Point of Referral (SPOR) on 01702 314321 or 01702 314322. Referral from GP or other health care professional.

SERVICE OVERVIEW

- 22-bed Rehabilitation Unit.
- Multi-disciplinary team including nursing staff, physiotherapists, occupational therapists, health & social care workers and a social worker leads patient care.

Halstead Hospital

NHS Mid Essex ICB

www.nhs.uk/services/hospital/halstead-hospital/RDEEK

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Rehabilitation for adults aged over 18 years with physical disability.

ADDRESS

78 Hedingham Road
Halstead
Essex
C09 2DL

CONTACT

01787 273130

EMAIL

alison.cook@nhs.net

SERVICE LEAD

Alison Cook

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks), 6–24 week stay

CATCHMENT AREA

Essex

REFERRAL PROCESS

Via external party – GP or healthcare professional

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- 20-bed unit for patients requiring rehabilitation, for example following a fall, admission avoidance or surgery.

Headway Essex

Cambridgeshire & Peterborough NHS Foundation Trust

www.headwayessex.org.uk

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Care and support for adults living in Essex with an acquired brain injury.

ADDRESS

The Headway Centre
Woodland Walk
Colchester
Essex
CO4 6DH

CONTACT

01206 8459459

EMAIL

abisupport@headwayessex.org.uk
Emma.McCullagh@headwayessex.org.uk

SERVICE LEAD

Emma McCullagh

ORGANISATION TYPE

Charity

SERVICE TYPE

Day centre. Also offers home visit/outpatient community services and hospital/centre visit.

CATCHMENT AREA

Essex

REFERRAL PROCESS

Phone, email, post, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Drug and alcohol use
- Progressive/degenerative conditions

SERVICE OVERVIEW

- Headway Essex provides community support and specialist day opportunities for people living with an acquired brain injury and their families and carers.
- Day opportunities provide a person centered approach to rehabilitate, educate, inform and support each client on their own personal recovery, through the achievement of realistic, achievable and measurable goals.
- The Community Support Service provides emotional and practical support, crisis support, education and ongoing help with health and social issues faced by individuals with a brain injury and their families and carers.

Headway Essex (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding		•
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Kate Grant Rehabilitation Unit

NHS North East Essex

www.neecommunity.org.uk/our-services/services-for-adults/community-hospitals

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Rehabilitation for adults over 18 years of age with an acquired brain injury or other condition resulting physical disability.

ADDRESS

Clacton & District Hospital
Tower Road
Clacton
Essex
CO15 1LH

CONTACT

01255 201717

ORGANISATION TYPE

NHS

SERVICE TYPE

6–24 week stay, long-term stay/other inpatient

CATCHMENT AREA

North East Essex

REFERRAL PROCESS

Email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Kate Grant Rehabilitation Unit is provided to meet the individual needs of people recovering from stroke, orthopaedic surgery and related mobility conditions.

* Information correct as of February 2023, no update received for February 2024

Limbless Association

Cambridgeshire & Peterborough NHS Foundation Trust

www.limbless-association.org

ADULT

AMPUTEE

MAIN SPECIALTY

Adult, Amputee

Amputation/Limb loss – services directly support adults who are aged 18 and over. Parents, guardians and carers of those under 18 can also access advice and support.

ADDRESS

Mayflower Community Hospital
Blunts Wall Road
Billericay
Essex
CM12 9SA

EMAIL

Peer Support – Volunteer Visitors:
volunteervisitor@limbless-association.org
Help Desk:
support@limbless-association.org

CONTACT

0800 644 0185

SERVICE LEADS

Maria Solecki, Service Co-ordinator,
Volunteer Visitor, Peer Support
maria@limbless-association.org

Clifton Henry, National Hub Development
Officer, Support and Connect
support@limbless-association.org

ORGANISATION TYPE

National

SERVICE TYPE

Other/misc support

CATCHMENT AREA

Bedfordshire

REFERRAL PROCESS

Website

EXCLUSION CRITERIA

- Service is only for amputees

SERVICE OVERVIEW

No amputee need cope alone – the Limbless Association (LA) provides a service to amputees across the UK by providing them with practical and emotional support, both pre- and post-amputation. The LA provides services that focus on early intervention support and are based on four core strands of work: informing, advising, supporting and connecting through the following services and resources:

- helpdesk (9am – 5pm, Monday to Friday)
- information resource pack
- Support and Connect outreach programme supported by a national outreach team
- Virtually Speaking online support (group peer support and thematic events)
- peer mentoring through LA national Volunteer Visitor service.
- Digital Access programme
- Lives Beyond Limb Loss programme
- Young Ambassador programme
- LA membership (free to all amputees)
- StepForward magazine (quarterly).

Marillac Neurological Care Centre

www.marillac.co.uk

ADULT

BRAIN

DISABILITY

TRACH

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Tracheostomy

Care for adults aged 18 and over with neurological conditions and other complex disabilities – a brain injury, MS, MND, Parkinson's Disease, CVAs, epilepsy or other conditions with associated physical disability.

ADDRESS

Eagle Way
Warley
Brentwood
Essex
CM13 3BL

CONTACT

01277 220276

EMAIL

info@marillac.co.uk

SERVICE LEADS

Precious Mazengera, Clinical Lead
PreciousM@marillac.co.uk

Paul Dixon, CEO

PaulD@marillac.co.uk

ORGANISATION TYPE

Charity (with NHS funding)

SERVICE TYPE

6–24 week stay

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, via external referral

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

- The Marillac is a 52-bed facility.
- The home provides care and therapy input to residents who have a neurological condition resulting in physical disability. The staff are able to care for patients who have a tracheostomy or who require feeds via a gastrostomy tube.
- There is a large therapy compliment of staff including physiotherapy, occupational therapy and a speech & language therapist.
- The Marillac has three one-bedroom bungalows on site for transitional care.

Marillac Neurological Care Centre (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU		•
Needing log rolling		•
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Neuro Rehabilitation Service

Essex Partnership University NHS Foundation Trust

www.eput.nhs.uk/our-services/neuro-rehabilitation-service

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Neurorehabilitation for adults aged 18 years and over following an acquired brain injury as a result of a stroke or physical disability from other neurological conditions.

ADDRESS

St Margaret's Hospital
Epping Forest Unit (G97)
The Plain
Epping
CM16 6TN

CONTACT

01279 827666

ORGANISATION TYPE

NHS

SERVICE TYPE

6–24 week stay, home visit/outpatient community

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- The team aim to maximise quality of life through supporting people and families to have a clear understanding of their condition and develop effective strategies to manage changes experienced.
- The team focus on enabling individuals and families or carers to increase a sense of confidence in managing emotional distress, uncertainty and changes in thinking skills. Where the person may not implement strategies, appropriate changes in the environment are identified.
- Where appropriate, assessments of thinking skills (cognitive assessment) can be completed to identify effective rehabilitation strategies in people with more complex needs. For people returning to work, comprehensive cognitive assessment can be provided to identify the support that may be required with demanding and complex roles. The team provides up to six weeks of neurorehabilitation. Therapeutic input can be provided at home as part of the early supported discharge service.

* Information correct as of October 2021, no update received for February 2024

Saffron Walden Community Hospital

Cambridgeshire & Peterborough NHS Foundation Trust

www.nhs.uk/services/hospital/saffron-walden-community-hospital/RGT50

eput.nhs.uk/our-services/saffron-walden-community-hospital-outpatients

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Rehabilitation for adults aged 18 years and over with physical disability.

ADDRESS

Radwinter Road
Saffron Walden
Essex
CB11 3HY

CONTACT

01799 562916

EMAIL

epunstavocetward@nhs.net

SERVICE LEADS

Grace Iwazi, Ward Manager
Sarah-Jane Nurris, Ward Matron

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks) average of 2 weeks

CATCHMENT AREA

West Essex

REFERRAL PROCESS

Internal referrals

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Consultant geriatrician, nurses, carers, physiotherapists and occupational therapists provide inpatient care on Avocet Ward.

St Peter's Hospital

Mid and South Essex NHS Foundation Trust

www.nhs.uk/services/service-directory/st-peter-s-hospital/N10866740

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Rehabilitation for adults over 18 years of age with an acquired brain injury as a result of a stroke, or other condition resulting in physical disability.

ADDRESS

32a Spital Road
Maldon
Essex
CM9 6EG

CONTACT

01621 725323
01245 514130

EMAIL

public.response@meht.nhs.uk

SERVICE LEAD

Juliet Hunt, Ward Matron

ORGANISATION TYPE

NHS

SERVICE TYPE

Long-term/other inpatient

CATCHMENT AREA

Mid and South Essex

REFERRAL PROCESS

Via external party (GP or other healthcare professional)

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- 26 beds within two units.
- 16 beds for patients requiring rehabilitation, for example following a fall or surgery.
- Patients are also admitted as admission avoidance to the acute hospital, for example for treatment of an infection, wound care or exacerbation of a long-term condition.
- 10 beds for patients requiring stroke rehabilitation.

Trinity Ward

www.neecommunity.org.uk/our-services/services-for-adults/community-hospitals

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Physical disability

Rehabilitation for adults 65 years of age and over with physical disability.

ADDRESS

Fryatt Hospital
419 Main Road
Harwich
Essex
CO12 4EX

CONTACT

01225 201223

SERVICE LEAD

Sue Stratton, Ward Manager

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks)

CATCHMENT AREA

East of England

REFERRAL PROCESS

via Bed Manager

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- Trinity Ward has 21 beds and is a nurse-led unit with medical support from GPs.
- The aim is to enable the patient to return to their own choice of accommodation with the appropriate support.

Uplands Rehabilitation Centre

ADULT

BRAIN

DISABILITY

TRACH

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Tracheostomy

Rehabilitation for adults aged 18 years and over with a brain injury or other neurological condition resulting in physical disability.

ADDRESS

27–31 Cobham Road
Westcliff-on-Sea
Essex
SS0 8EG

CONTACT

01702 352752

EMAIL

manager@uplandsrehabilitation.uk
info@uplandscarecentre.com

SERVICE LEAD

Sharon Bales

ORGANISATION TYPE

Private and NHS

SERVICE TYPE

Short stay (<6 weeks), 6–24 week stay,
long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- The Unit has 17 beds and a staff team of physiotherapists, occupational therapists, speech and language therapist, psychologist, nurses and rehabilitation support workers.
- Input from the team is goal orientated and focused on reducing disability and improving social and emotional wellbeing, aiming for a return to independent living where possible.
- Patients with tracheostomies and with gastrostomy feeding can be cared for.

Uplands Rehabilitation Centre (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU		•
Needing log rolling		•
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator		•

Hertfordshire



Brainkind at Stagenhoe Park (formerly Sue Ryder – Stagenhoe Park)

Cambridgeshire & Peterborough NHS Foundation Trust

www.brainkind.org/services/stagenhoe-park

ADULT	AMPUTEE	BRAIN	DISABILITY	SPINAL	TRACH
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MAIN SPECIALTY

Adult, Amputee, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Complex neurological care for adults 18 years and over with either progressive neurological conditions or an acquired brain injury/spinal injury.

ADDRESS

Stagenhoe Park
St Paul's Walden
Hitchin
Hertfordshire
SG4 8BY

CONTACT

01438 871215

EMAIL

nicky.phillips@sueryder.org

SERVICE LEAD

Nicola Phillips, Service Director, Brainkind Executive Leadership Team & Trustees

ORGANISATION TYPE

National

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

Hertfordshire

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Drug and alcohol use
- Challenging behaviours

SERVICE OVERVIEW

- Stagenhoe is a 45-bed neurological service caring for people with a range of neurological conditions – patients with a brain injury, spinal cord injury or stroke, as well as those patients with neuro degenerative conditions such as Huntington's Disease, Motor Neurone Disease, Multiple Sclerosis and Parkinson's Disease.
- A range of support is on offer, from specialist programmes of intensive therapy for people with acquired brain injuries to rehabilitation services to help people to improve or regain their abilities to long-term care for complex degenerative conditions.
- Patients with a tracheostomy can be cared for.
- The expert care team includes nurses, physiotherapists, occupational therapists and healthcare assistants.
- The service can help with everything from easing physical symptoms, to coming to terms with feelings and support people through their end of life pathway.

Brainkind at Stagenhoe Park (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding		•
Other – MOD	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Danesbury Neurological Centre

Hertfordshire Community NHS Trust

www.hct.nhs.uk

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Neuro rehabilitation for adults aged 18 and over with an acquired brain injury, spinal cord injury or other neurological condition resulting in physical disability.

ADDRESS

73 School Lane
Welwyn
AL6 9SB

CONTACT

01438 841866

EMAIL

Danesbury.confidential@nhs.net

SERVICE LEAD

Justine Fraser

ORGANISATION TYPE

NHS

SERVICE TYPE

Short stay (<6 weeks)

CATCHMENT AREA

GP in Hertfordshire

REFERRAL PROCESS

Email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour
- Cervical CSI

SERVICE OVERVIEW

- A 17-bed unit where the typical length of stay is up to six weeks.
- The unit has a full multi-disciplinary team of nurses, physiotherapists, occupational therapists, clinical neuropsychologists, speech & language therapists and rehabilitation assistants.
- Rehabilitation is goal focused and person centred.

Danesbury Neurological Centre (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)		•
Private funding		•

Early Supported Discharge Team for Stroke/ Outpatient and Community Neurological Teams

Central London Community Healthcare Trust

www.hct.nhs.uk/search/service/community-stroke-service-25

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Neuro rehabilitation for adults aged 16 years and over with an acquired brain injury, spinal cord injury or other neurological condition resulting in physical disability.

ADDRESS

Langley House
698 St Albans Road
Watford
WD6 9FG

CONTACT

03000 200656

EMAIL

clch.neurowest.admin@nhs.net

SERVICE LEAD

Deborah Croalli, Neuro Lead

ORGANISATION TYPE

NHS

SERVICE TYPE

Home visit/outpatient community

CATCHMENT AREA

GP in West Hertfordshire

REFERRAL PROCESS

Email, via external party

Referral only accepted from clinical professionals

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging Behaviour

SERVICE OVERVIEW

- There is a full multi-disciplinary team of nurses, physiotherapists, occupational therapists, clinical neuropsychologists, speech & language therapists and rehabilitation assistants.
- Rehabilitation is goal focused and person centred.

Early Supported Discharge Team for Stroke/ Outpatient and Community Neurological Teams (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)		•
Private funding		•

Forest Care Village

www.foresthc.com/our-care-centres/forest-care-village

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Rehabilitation for adults aged 18 years and over. Spinal cord injury and neurological conditions (either acquired or congenital) and their associate physical disabilities. Adults of working age with potentially life long physical health conditions.

ADDRESS

20 Cardinal Ave
Borehamwood
Hertfordshire
WD6 1EP

CONTACT

020 8236 2000

EMAIL

kelly.halford@foresthc.com
thevillage@foresthc.com

SERVICE LEAD

Kelly Halford, Home Manager

ORGANISATION TYPE

Private

SERVICE TYPE

Short-term stay (<6 weeks), 6–24 week stay,
long-term stay/other inpatient

CATCHMENT AREA

London, Hertfordshire, Bucks,
Middlesex, Essex

REFERRAL PROCESS

Phone, email, website, via external party
(family, social worker, ICB)

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Providing both short-term placements and lifelong care.

Forest Care Village (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

The Gardens & Jacobs Neuro Centre

www.elysiumhealthcare.co.uk/location/gardens-and-jacobs

ADULT	BRAIN	DISABILITY	SPINAL
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MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Specialised 24-hour nursing, care & therapy services for adults 18 years of age and over with complex physical disability due to a brain injury/condition, spinal injury/condition, and other neurological conditions.

ADDRESS

High Wych Road
Sawbridgeworth
Hertfordshire
CM21 0HH

CONTACT

01279 603800

EMAIL

gardens@elysiumhealthcare.co.uk
jacobs@elysiumhealthcare.co.uk

SERVICE LEAD

Paul Williams

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- Slow stream rehabilitation.
- Complex disability management.
- Two co-located centres catering for up to 132 adults.
- Specialised multi-disciplinary team including nurses; carers; physiotherapists; occupational therapists; speech & language therapists; dietician; tissue viability nurses; wheelchair & seating specialist; activity co-ordinators.
- Regular involvement and on-site support from specialist consultant and services including neurological rehabilitation; spinal cord injury; respiratory; ENT; gastroenterology.

The Gardens & Jacobs Neuro Centres (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Headway Hertfordshire

www.headway.org.uk/supporting-you/in-your-area/groups-and-branches/east/headway-hertfordshire

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Cognitive and executive brain rehabilitation for adults after a brain injury. Carer support. Return to work program.

ADDRESS

Suite 3a
30 Bancroft
Hitchin
Hertfordshire
SG5 1LA

CONTACT

0300 3301455

EMAIL

enquiries@headway-herts.org.uk

SERVICE LEAD

John Archer, CEO
john@headway-herts.org.uk

ORGANISATION TYPE

Charity

SERVICE TYPE

Home visit/outpatient community, other/misc support

CATCHMENT AREA

Hertfordshire

REFERRAL PROCESS

Phone, email, website, post, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Drug and alcohol use
- Incontinence
- Congenital disorders
- Progressive/degenerative conditions
- Needing nursing care
- Unable/unwilling to participate in therapy
- Tracheostomy

SERVICE OVERVIEW

Headway Hertfordshire aims to enable adults with brain injuries and their carers to cope with their life changes and move forward to achieve their best possible outcomes. The team work with our clients at one of the centres, in their own home, or on the phone. Headway Hertfordshire's mission is to ensure that every individual affected by a brain injury across the county has equal access to information, services and support, whenever they are needed, so that they lead the best lives they can. Services include:

- information and advice
- help to claim benefits
- self-help materials
- training
- workshops
- rehabilitation
- counselling
- advocacy
- CogMed – a computer based exercise programme
- a range of social activities.

Headway Hertfordshire (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding	•	
Personal injury claim funded (has a case manager)		
Private funding	•	
Other – charity funds and community grants	•	

Holywell Neurological Rehabilitation Unit

Central London Community Healthcare Trust

www.clch.nhs.uk/services/rehabilitation-bedded-units-hertfordshire

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Neuro rehabilitation for adults aged 18 years and over with an acquired brain injury or other neurological condition resulting in physical disability.

ADDRESS

Langley House
698 St Albans Road
Watford
WD6 9FG

CONTACT

01923 686820

EMAIL

holywell.ward@nhs.net

SERVICE LEAD

Chris MacKay (CLCH)

ORGANISATION TYPE

NHS

SERVICE TYPE

4–8 week stays

CATCHMENT AREA

Hertfordshire

REFERRAL PROCESS

Phone, email, post, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviours

SERVICE OVERVIEW

- A 20-bed unit where there are full multi-disciplinary teams of nurses, physiotherapists, occupational therapists, clinical neuropsychologists, speech & language therapists and rehabilitation assistants. Rehabilitation is goal focused and person centred.

Holywell Neurological Rehabilitation Unit (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)		•
Private funding		•

Neuro Community Rehab Team and Specialist Nurses

Hertfordshire Community Trust

www.hct.nhs.uk/service-details/service

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Neuro rehab at home or outpatient setting.

ADDRESS

Danesbury Neurological Centre
Welwyn
Hertfordshire

CONTACT

0300 1237571 > op3; op4

EMAIL

Danesbury.confidential@nhs.net

ORGANISATION TYPE

NHS

SERVICE TYPE

Home visit/outpatient community

CATCHMENT AREA

GP in Hertfordshire (East or North)

REFERRAL PROCESS

Email
hct.neuroservice@nhs.net

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- The Neuro Community Rehab Team offers specialist rehabilitation to patients with a confirmed neurological diagnosis over the age of 16 in East & North Hertfordshire.
- Treatment is offered at home or in outpatient clinics or groups depending on need.
- The team consists of specialist nurses for Parkinson's Disease (PD) and Multiple Sclerosis (MS), a neurological navigator for rare and rapid neurological conditions, clinical psychology, occupational therapy, physiotherapy, rehabilitation assistants and admin support.
- The team also incorporates a specialist Acquired Brain Injury Service for this group of patients.
- Speech & language and dietetic input is provided via referral to the relevant service from the team when required.

* Information correct as of October 2021, no update received for February 2024

Norfolk



The Beeshaw Group

www.thebeeshawgroup.co.uk

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Neurological rehabilitation for adult patients aged 18 years and over.

ADDRESS

81 Norwich Road
Salhouse
Norwich
NR13 6QQ

CONTACT

01603 559083

EMAIL

teresa@thebeeshawgroup.co.uk

SERVICE LEADS

Teresa Sloan, Care
Thomas Beeshaw, Business

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- The Beeshaw Group provides short to long-term placements for people requiring support and/or rehabilitation, usually for an acquired brain injury.
- There are three units with a total of 14 beds – Foxhill, Lindum and The Meadows.
- Also offers 'The Hive Home Support' for clients wanting to access care from home.

The Beeshaw Group (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Colman Centre for Specialist Rehabilitation Services – Amputee Rehabilitation

Norfolk Community Health and Care NHS Trust

www.norfolkcommunityhealthandcare.nhs.uk/amputee-rehabilitation-service

ADULT

AMPUTEE

MAIN SPECIALTY

Adult, Amputee

Specialist 2b inpatient rehabilitation of adults aged 16 and over post limb loss and complex trauma.

ADDRESSES

Pine Cottage
Colman Hospital
Unthank Road
Norwich
NR2 2PJ

Re-enablement Services Centre (RSC)
Norwich Community Hospital
Bowthorpe Road
Norwich
NR3 2HT

CONTACT

Pine Cottage: 01603 251270
RSC: 01603 216956

EMAIL

ccsrs.referrals@nhs.net

SERVICE LEAD

Dawn Riley

ORGANISATION TYPE

NHS

SERVICE TYPE

<6 week stay, 6–24 week stay

CATCHMENT AREA

Primarily Norfolk, but out-of-county patients with prior ICB approval

REFERRAL PROCESS

Phone, post

EXCLUSION CRITERIA

- Under 16
- Medically unstable

SERVICE OVERVIEW

- The 9-bed Specialist Amputee Rehabilitation Service based at Pine Cottage provides treatment and care for adult patients who have lost a limb and who need further support before returning home from hospital.
- The service aims to help patients recover quickly and enable them to get back to a life which is as normal as possible.
- The service is supported by a multi-disciplinary team including physiotherapists, occupational therapists, nurses, doctors and social workers.
- The outpatient prosthetic service that supports service users with limb loss is provided at the RSC.

* Information correct as of February 2023, no update received for February 2024

Colman Centre for Specialist Rehabilitation Services – Neurological rehabilitation

Norfolk Community Health and Care NHS Trust

[www.norfolkcommunityhealthandcare.nhs.uk/
neurological-rehabilitation-outpatient-service-specialist](http://www.norfolkcommunityhealthandcare.nhs.uk/neurological-rehabilitation-outpatient-service-specialist)

ADULT

BRAIN

DISABILITY

SPINAL

TRACH

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury, Tracheostomy

Level 1a specialist inpatient service for rehabilitation of adults 16 years and over with complex needs from neurological illness or injury.

ADDRESSES

Colman Centre for Specialist
Rehabilitation Services
Caroline House
Colman Hospital
Unthank Road
Norwich
NR2 2PJ

CONTACT

01603 255795

EMAIL

ccsrs.referrals@nhs.net

SERVICE LEAD

Dawn Riley

ORGANISATION TYPE

NHS

SERVICE TYPE

<6 week stay, 6–24 week stay

CATCHMENT AREA

East of England

REFERRAL PROCESS

Phone, post

EXCLUSION CRITERIA

- Under 16
- Medically unstable
- Patients requiring nasogastric feed

SERVICE OVERVIEW

- Caroline House is a 20-bed unit. Patients are provided with holistic, patient-centred specialist neurological rehabilitation care and support. The service aims to help people with complex neurological disabilities caused by acquired brain damage, spinal cord injury and complex stroke, to develop the knowledge and skills needed for physical, cognitive, psychological and social function.
- Caroline House is able to care for patients with a tracheostomy. The multi-disciplinary team is made up of four consultants in rehabilitation medicine, speech & language therapy, occupational therapy, physiotherapy, psychology, rehabilitation nurses and assistants with access to dietetic services and pharmacy support.
- This video outlines the services available at the Colman Centre: <https://youtu.be/Au2XlgBko1Q>

* Information correct as of February 2023, no update received for February 2024

Colman Centre for Specialist Rehabilitation Services – Neurological rehabilitation (continued)

STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy	•	
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids (Norwich PTs only)	•	
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF	•	
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis	•	
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol	•	
PTSD management/treatment	•	
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen	•	
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Colman Centre for Specialist Rehabilitation Services – Outpatients services

Norfolk Community Health and Care NHS Trust

www.norfolkcommunityhealthandcare.nhs.uk/neurological-rehabilitation-outpatient-service-specialist

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Outpatient and outreach rehabilitation of adults 16 years and over with neurological disability and neuromuscular disorders.

ADDRESSES

Jubilee House
Colman Hospital
Unthank Road
Norwich
NR2 2PJ

CONTACT

01603 255753

EMAIL

ccsrs.referrals@nhs.net

SERVICE LEAD

Dawn Riley

ORGANISATION TYPE

NHS

SERVICE TYPE

Outpatient and outreach service

CATCHMENT AREA

Norfolk & some Waveney
(not Lowestoft or South Waveney)

REFERRAL PROCESS

Phone, post

EXCLUSION CRITERIA

- Under 16

SERVICE OVERVIEW

- The service offers outpatient and outreach services for adults with complex neurological disabilities and associated physical disabilities.
- The service can offer holistic, patient-centred specialist neurological rehabilitation care and support.
- The service aims to enable people with complex acquired brain damage and non-progressive neurological conditions such as traumatic spinal cord injury to develop the knowledge and skills needed for optimal physical, cognitive, psychological and social function.
- The service can also offer complex tone management of progressive conditions.

* Information correct as of February 2023, no update received for February 2024

Community Neurology Team – West

Norfolk Community Health and Care NHS Trust

www.norfolkcommunityhealthandcare.nhs.uk/communityneurology-service

ADULT

BRAIN

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury

Community visits to include but not exclusively patients' homes/places of work/public places, and clinic appointments for adults aged 18 and over with complex neurological needs.

ADDRESS

St James
Exton's Road
King's Lynn
Norfolk
PE30 5NU

CONTACT

01553 668599

EMAIL

Community.neuro@nchc.nhs.uk

SERVICE LEAD

Kate Fellowes

ORGANISATION TYPE

NHS

SERVICE TYPE

Home visit/outpatient community

CATCHMENT AREA

GP in West Norfolk

REFERRAL PROCESS

Phone, email, post

EXCLUSION CRITERIA

- Under 18
- CVA (stroke)
- Non-complex neurology

SERVICE OVERVIEW

- The Community Neurology Team offers emotional and practical support and advice to people who have been diagnosed with progressive neurological conditions, such as Multiple Sclerosis, Parkinson's Disease, Motor Neurone Disease or Huntington's Disease.
- The team also has an acquired brain injury pathway and support spinal cord injured patients in the community. Support and advice is also offered to their families and friends.
- The specialist multi-disciplinary team assess people's physical, emotional and psychological needs using functional and standardised assessments. This ensures adults with a neurological condition can live and work to their maximum ability.
- The team includes specialist neurology nurses, physiotherapists, occupational therapists, speech & language therapists, clinical psychologist and highly skilled community assistant practitioners. The teams offer home visits, provides care within clinics, carry out workbased assessments, delivers gym therapy, aquatic therapy, or community access work. The team can also help patients to return home from an acute hospital by liaising and signposting to other organisations, if required.

* Information correct as of February 2023, no update received for February 2024

Gryphon Place

www.swantoncare.com

ADULT

BRAIN

DISABILITY

TRACH

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Tracheostomy

24-hour specialist nursing care and support for adults 18 years and over with a range of complex neurological conditions resulting in physical disability.

ADDRESS

36 Wroxham Road
Norwich
NR7 8TY

CONTACT

01603 406351

SERVICE LEAD

Paula Pasparuga, Home Manager

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

Norfolk

REFERRAL PROCESS

Phone

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Challenging behaviour

SERVICE OVERVIEW

The 7-bed unit can offer either permanent or respite facilities. Skilled nurses and support workers care for individuals with complex needs and their associated physical and mental disabilities. Offers a permanent placement or respite facilities.

Key services:

- acquired brain injury
- convalescent/intermediate care
- respite care and short breaks
- sensory impairment
- patients with a tracheostomy can also be cared for.

Gryphon Place (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling		•
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy		•
With a tracheostomy – requiring suction	•	
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs		•
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation		•
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym		•
Hydrotherapy pool		•
Transitional flat		•
Tilt table		•
Standing frame		•
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

Headway Norfolk and Waveney

www.headway-nw.org.uk

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Support for adults aged 18 and over with an acquired brain injury and associated cognitive and physical disability. Home-based, or centre-based support at seven venues: Great Yarmouth, Lowestoft, Norwich, Long Stratton, King's Lynn, Swaffham and Holt.

ADDRESS

Floor 2
4 Woolgate Court
St Benedicts Street
Norwich
NR2 4AP

CONTACT

Great Yarmouth & Waveney: 07788 270618
Norwich & South Norfolk: 07759 248183
North Norfolk and Broadland: 07557 104225
King's Lynn & Breckland: 07775 388084

SERVICE LEADS

Jess Bloomfield, Director of Operations
Michael Kitching, CEO

EMAIL

info@headway-nw.org.uk

ORGANISATION TYPE

Charity

SERVICE TYPE

Day centre, Community services

CATCHMENT AREA

Norfolk and Waveney

REFERRAL PROCESS

Phone, email, website, via external party

EXCLUSION CRITERIA

- Under 18
- Challenging behaviour

SERVICE OVERVIEW

- Occupational therapist-led sessions, assessments, care plans and personal goal setting, wellbeing, mindfulness and relaxation.
- Social cooking theory, memory and cognition techniques and tools, managing emotions, challenging behaviour and fatigue, physical games, social communications, creative arts and craft, IT, education on living with a brain injury and discussion groups, Men's Shed.
- Key support workers visit clients in their homes/take them out in the community. Occupational therapists assess risk, support clients with goal setting and identify specific activities and techniques to work towards these objectives.
- Re-learning of day-to-day tasks, techniques and tools for organising/sequencing the day, budgeting/paperwork/making appointments/using IT for work or social requirements.
- Use of public transport, exercise, accessing local assets and building social connections to reduce isolation.
- Bespoke support with CV creation, searching for appropriate roles, understanding what reasonable adjustments can be made by employers, techniques for coping with fatigue/emotions and mood etc in the workplace.
- FREE in-person and online regular support groups.

Headway Norfolk and Waveney (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

	ADULT	PAEDIATRIC	BRAIN	DISABILITY	SPINAL
MAIN SPECIALTY	Adult, Paediatric, Brain injury, Physical disability, Spinal cord injury Care at home and care in accessing the community.				

ADDRESS

Suite 9
Second Floor Commerce House
Eastern Way
Cannock
Staffordshire
WS11 7FJ

CONTACT

0330 0541110

EMAIL

communications@newcrosshealthcare.com

SERVICE LEAD

Jenna Olley

ORGANISATION TYPE

Private

SERVICE TYPE

Home visit/outpatient community,
other/misc support

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, website, via external party

EXCLUSION CRITERIA

- Minimum of 6 hours per shift. Minimum of 24 hours per week but will consider all cases given capacity.

SERVICE OVERVIEW

- Community-based care – we have expanded to offer live-in care and care on holidays abroad.
- Provider of specialist care for adults and children with a range of complex needs and non-complex needs, from spinal injury to a brain injury, learning disability, mental health, degenerative and congenital conditions.
- Nurses, responsible for clinical decisions, and clinically trained care associates who manage the relationships between service users, our staff, commissioners and local authorities lead the teams.
- The care associates spend much of their time visiting clients to ensure that the service to be offered is fully understood and able to adapt to changing individual care needs.

Oak Farm, Oak Court and Oak Bungalow

www.nhs.uk/services/care-provider/oak-farm-bungalow/1-6614261005

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Slow stream neurological rehabilitation for adults aged 18 years and over with cognitive behavioural rehabilitation needs following a brain injury. Long term care for patients with neurological physical disability.

ADDRESS

Oak Farm & Oak Bungalow
276 Fakenham Road
Taverham
Norfolk
NR8 6AD

Oak Court
321 Fakenham Road
Taverham
Norfolk
NR8 6LF

CONTACT

01603 868953

EMAIL

oakcourtmanager@noverocare.co.uk
noemibarnes@noverocare.co.uk

SERVICE LEADS

Noemi Barnes, Manager of Oak Farm and Bungalow
Anol Ciocan, Manager of Oak Court

ORGANISATION TYPE

Private

SERVICE TYPE

6–24 week stay, long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Tracheostomy

SERVICE OVERVIEW

- 57 inpatient beds over three sites, providing slow stream rehabilitation for cognitive behavioural patients and long-term care for patients with physical disability following a brain injury or other neurological condition.
- The MDT consists of general and mental health nurses, physiotherapy, occupational therapy, psychology, rehabilitation support workers and carer assistants.

Oak Farm, Oak Court and Oak Bungalow (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia	•	
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap		•
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator		•

MAIN SPECIALTY

Adult, Brain injury

Neuro occupational therapy for adults over the age of 18 years.

CONTACT

078728 78098

EMAIL

enquiries@otisfab.co.uk

SERVICE LEAD

Emma Shears

ORGANISATION TYPE

Private

SERVICE TYPE

Home visit/outpatient community

CATCHMENT AREA

1 hour outside of PE36 postcode, Peterborough and North Norfolk

REFERRAL PROCESS

Phone, email, website, post, via external party

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- Offering an independent occupational therapy service specialising in the provision of high-quality, person-centred assessment and rehabilitation for adults with neurological conditions in their own homes.
- Focusing on functional activity-based interventions based on the client's profile. This can include any areas of the client's life to enable them to function to their maximum ability.

OT is Fab (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care		•
Joint ICB and social services funding		•
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding		•

The Grove Leonard Cheshire Disability

www.leonardcheshire.org/get-support/living/care-homes/grove-norwich

ADULT

BRAIN

DISABILITY

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Physical disability, Spinal cord injury

Long-term care for physically disabled adults aged 18 to 65 years.

ADDRESS

Scotts Hill
East Carleton
Norwich
NR14 8HP

CONTACT

01508 570279

EMAIL

thegrove@leonardcheshire.org

SERVICE LEAD

Christine Dique

ORGANISATION TYPE

Charity

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Dementia

SERVICE OVERVIEW

- A 32-bed unit providing long-term nursing care for adults who are disabled as a result of a brain injury, spinal cord injury or other neurological condition.

* Information correct as of October 2021, no update received for February 2024

The Grove Leonard Cheshire Disability (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		•
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)		
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)		•
Autonomic dysreflexia		•
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube	•	
Requiring IV fluids		•
Requiring sub-cutaneous fluids		•
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs		•
Requiring botulinum toxin		•
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason		•
Activities of daily living rehabilitation		•
Vocational rehabilitation		•
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym		•
Hydrotherapy pool		•
Transitional flat		•
Tilt table	•	
Standing frame		•
Wheelchairs	•	
Shower trolley	•	
Piped oxygen		•
Cylinder oxygen		•
Piped suction		•
Suction machine	•	
Defibrillator		•

Suffolk



All Hallows Neurological Rehabilitation Centre

www.oakleafcare.com

ADULT

BRAIN

SPINAL

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury

Provider of specialist Level 2b & 3 acquired brain injury rehabilitation for adults with a combination of cognitive, physical, psychological, behavioural or communicative support needs.

ADDRESS

Station Road
Ditchingham
Bungay
Norfolk
NR35 2QL

CONTACT

01986 899688

EMAIL

anna.laws1@caretech-uk.com

SERVICE LEAD

Emma Jay, Clinical Lead

ORGANISATION TYPE

Private

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- All Hallows is located in Ditchingham, Bungay, on the Norfolk/Suffolk Border and has 25 en-suite bedrooms and four transitional living flats.
- There is an on-site multi-disciplinary team comprising rehabilitation medicine, neuro psychiatry, nursing, physiotherapy, occupational therapy, speech therapy, neuro psychology, activities co-ordinator and family liaison officer.

All Hallows Neurological Rehabilitation Centre (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	
STAFF SKILLS	YES	NO
Non-weight bearing requiring hoist	•	
Bariatric/high BMU	•	
Needing log rolling	•	
Requiring suction	•	
Sympathetic hyperactivity (storming)	•	
Autonomic dysreflexia	•	
With a stable tracheostomy		•
With a tracheostomy – requiring suction		•
Requiring invasive mechanical ventilation		•
Requiring non-invasive ventilation – eg. bipap	•	
Requiring nebulisers	•	
With enteral feeding via PEG/PEG-J or RIG	•	
With enteral feeding via NG tube		•
Requiring IV fluids		•
Requiring sub-cutaneous fluids	•	
Requiring DRE/DRF		•
Catheterised, requiring bladder training (eg. flip flow valve)	•	
Requiring administration of controlled drugs	•	
Requiring chronic ambulatory peritoneal dialysis		•
Requiring serial splinting upper or lower limbs	•	
Requiring botulinum toxin	•	
Requiring phenol		•
PTSD management/treatment		•
Requiring 1:1 care for physical reason	•	
Requiring 1:1 care for behavioural reason	•	
Activities of daily living rehabilitation	•	
Vocational rehabilitation	•	
IN-HOUSE EQUIPMENT	YES	NO
Profiling beds	•	
Dedicated gym	•	
Hydrotherapy pool		•
Transitional flat	•	
Tilt table	•	
Standing frame	•	
Wheelchairs	•	
Shower trolley		•
Piped oxygen		•
Cylinder oxygen	•	
Piped suction		•
Suction machine	•	
Defibrillator	•	

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Support and rehabilitation for adults aged 18 and over with acquired neurological conditions including a brain injury and spinal cord injury.

ADDRESS

Epsilon House
West Road
Ipswich
Suffolk
IP3 9FJ

CONTACT

01473 712225

EMAIL

helenfairweather@headwaysuffolk.org.uk

SERVICE LEAD

Helen Fairweather

ORGANISATION TYPE

Charity

SERVICE TYPE

Day centre, home visit/outpatient community

CATCHMENT AREA

Suffolk

REFERRAL PROCESS

Phone, email, website

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- Rehabilitation hubs in Ipswich, Bury St Edmunds, Sudbury, Newmarket, Leiston and Hadley.
- The hubs provide input from physiotherapy, speech & language therapy, occupational therapy and counselling.
- Community services include 24 hour care with at home capacity. Clinical, physio, OT and mental health therapies can also be offered alongside this.

Headway Suffolk (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation		
ICB funding for continuing health care	•	
Joint ICB and social services funding		•
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Livability Icanho

www.icanho.org.uk

ADULT

BRAIN

MAIN SPECIALTY

Adult, Brain injury

Acquired brain injury rehabilitation (adults) non-residential.

ADDRESS

Livability Icanho
Chilton Way
Stowmarket
Suffolk
IP14 1SZ

CONTACT

01449 774161

EMAIL

enquiries.icanho@livability.org.uk

SERVICE LEAD

Jo Marshall

ORGANISATION TYPE

Charity

SERVICE TYPE

Day centre, community services

CATCHMENT AREA

Suffolk

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section
- Progressive/degenerative conditions
- Challenging behaviours

SERVICE OVERVIEW

- Livability Icanho provides bespoke highly specialised community rehabilitation for adults with an acquired brain injury, including stroke. It offers holistic, interdisciplinary assessment, treatment and advice. The service operates from the main base in Stowmarket; a satellite service in Bungay (two days/week), with home/community visits when clinically appropriate.
- Neuro-specialist clinical staff includes physiotherapists, occupational therapists, speech and language therapists, clinical psychologists, social work and medical consultation from a consultant in rehabilitation medicine.

Livability Icanho (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding		•
Personal injury claim funded (has a case manager)	•	
Private funding	•	

Steel Bones

Cambridgeshire & Peterborough NHS Foundation Trust

www.steelbone.co.uk

ADULT

PAEDIATRIC

AMPUTEE

MAIN SPECIALTY

Adult, Paediatric, Amputee

Supporting adults and children who are amputees, and their families.

ADDRESS

Stirling House
3 Abbeyfields
Bury St Edmunds
Suffolk
IP33 1AQ

CONTACT

01223 734000

EMAIL

emma@steelbone.co.uk

SERVICE LEAD

Emma Joy-Staines, Director and Co-founder

ORGANISATION TYPE

National

SERVICE TYPE

Other/misc support

CATCHMENT AREA

Suffolk

REFERRAL PROCESS

Phone, website

EXCLUSION CRITERIA

- None

SERVICE OVERVIEW

Steel Bones helps amputee families with all sorts of queries and info to help them achieve their goals and live life to the full. Free support pack to every amputee family who registers here: <https://database.steelbone.co.uk/register>

Steel Bones can help with:

- 1-2-1 peer support from family mentor volunteers who are amputee family members too
- support and information on applicable benefits, discounts and reductions
- support with prosthetist appointments, advocacy
- support with housing adaptations, helping to chase adaptations
- sourcing funding for equipment which is beyond the realms of social care budgets
- writing applications for white goods donations and household essentials
- contacting MP, councillors and local voluntary groups to secure food deliveries, foodbank referrals and support with any other needs families have
- connecting amputees with other amputee families in the area
- providing fun, family events – Christmas Campfire experience, horse riding event, boat trips and Summer Celebration Days
- working with schools and other agencies to support families
- researching any specialist activity or trip amputees would like to do.

The Centre

Cambridgeshire & Peterborough NHS Foundation Trust

www.thecentreuk.com

ADULT

BRAIN

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Physical disability

Services to unemployed adults aged 18 years and over who have additional needs arising from disability, including a traumatic brain injury. Woodwork, woodturning, IT skills, art & craft skills, horticulture.

ADDRESSES

30 Eastern Way
Bury St Edmunds
Suffolk
IP32 7AB

3 Rookwood Way
Haverhill
Suffolk
CB9 8PB

CONTACT

Bury St Edmunds: 01284 702195

Haverhill: 01440 707878

EMAIL

enquiries@thecentreuk.com

SERVICE LEADS

John Morley, Operations/Branch Manager

Simon Lawrence, Branch Manager

ORGANISATION TYPE

Private

SERVICE TYPE

Day centre

CATCHMENT AREA

Suffolk, North Essex, South Norfolk,
East Cambs

REFERRAL PROCESS

Phone, email, via external party

EXCLUSION CRITERIA

- Under 18

SERVICE OVERVIEW

- A daytime community-based resource helping people, their carers and family have more product and enjoyable day, not to mention that respite break. Dedicated to providing services for people who are disadvantaged through disability, through birth, accident, illness, stroke, mental health, early dementia or lifestyle.
- There is no upper age limit for members and the service is available for individuals to use from a half day to five days a week.
- Opportunities to try activities including woodworking, wood turning, IT skills, arts & craft skills and horticulture.

The Chantry Neurological Care Centre – Brainkind (formerly Sue Ryder)

Suffolk NHS

www.brainkind.org/services/the-chantry

ADULT

DISABILITY

MAIN SPECIALTY

Adult, Brain injury, Spinal cord injury

Specialist residential neurological rehabilitation and care for adults aged 18 and over with ABI, stable and progressive neurological conditions.

ADDRESS

Sue Ryder
The Chantry Neurological Care Centre
Chantry Park
Hadleigh Road
Ipswich
Suffolk
IP2 0BP

CONTACT

01473 295200

EMAIL

chantry-enquiries@brainkind.org

SERVICE LEAD

Dr Kirsty Kirk, Service Director

ORGANISATION TYPE

Charity

SERVICE TYPE

Long-term stay/other inpatient

CATCHMENT AREA

National

REFERRAL PROCESS

Phone, email, website, via external party

EXCLUSION CRITERIA

- Under 18
- Under Mental Health Section

SERVICE OVERVIEW

- People with neurological conditions and complex needs are supported to live as independently as possible, in a home which has been specifically adapted to their requirements.
- For some people, supported living is a step forward, after having been through a rehabilitation programme at The Chantry Neurological Care Centre. For others, the support provided offers a realistic alternative to moving into a care home. The supported living service is tailored to meet the needs of each individual.
- The supported bungalow in Ipswich has four tenancies available and trained staff who can provide up to 24/7 support as needed.
- As well as providing a comfortable place to live and socialise with other residents, there is plenty of entertaining space for when friends and family to come to visit.

The Chantry Neurological Care Centre – Brainkind (continued)

FUNDING	YES	NO
NHS England funding		•
ICB funding for rehabilitation	•	
ICB funding for continuing health care	•	
Joint ICB and social services funding	•	
Social services funding	•	
Personal injury claim funded (has a case manager)	•	
Private funding	•	